



Explanation of Benefits

Group: 001962
Member: ALANNA ROUTLEDGE

Certificate: 000000011146843

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Date (YY MM DD): 21 08 28
Statement Number: 39580500

Claim Summary

Benefit Type	Recipient Name	Service Date From	Service Date To	Paid Amount (\$)
HEALTH	ALANNA ROUTLEDGE	21 08 19	21 08 19	262.50
Summary Total				262.50
Actual Paid Amount				262.50

The paid amount has been deposited into your bank account.

Health Claim Details

Recipient: ALANNA ROUTLEDGE (Member)

Claim Id	Service Date	Service Description	Submitted QTY	Eligible QTY	Submitted Amount	Eligible Amount	Deductible	At %	Paid Amount	COB Amount	Notes#
79430199	21 08 19	Lab tests	1.00	1.00	625.00	625.00	250.00	70%	262.50		N/A 1
Total :									262.50		

Notes #	Notes Descriptions
1	Your plan's deductible has been applied.

ALANNA ROUTLEDGE
3E, AVENUE
LACHINE QC H8S 2T9

Contact us: La Capitale Insurance and Financial
Services 625 Jacques-Parizeau St, PO Box 1500
Quebec QC G1K 8X9 Customer Service:
Quebec City region: 418 644-4200
Other areas (toll free): 1-800-463-4856

COVID-19 : We are committed to continuing to provide you with good service, while protecting your health and that of our employees. Therefore, in order to limit the spread of COVID-19 and ensure the prompt processing of your next claims, please use our electronic platform to send us your documents. Visit www.lacapitale.com/forms or download our mobile application via www.lacapitale.com/mobileapp.

For residents of Quebec and other provinces, except Saskatchewan, if after contacting our customer service at 1 800 463-4856 you are still not satisfied with the decision, you can file a complaint with our complaints coordinator.

For residents of Saskatchewan, if after contacting our customer service at 1 800 463-4856 you are still not satisfied with the decision, you may file a complaint with our complaints coordinator, or you may also contact the Saskatchewan Superintendent of Insurance.

This explanation of benefits and photocopies of receipts are sufficient for both Income tax and co-ordination of benefits purposes.